



## Board of Alderman Request for Action

**MEETING DATE:** 9/5/2022

**DEPARTMENT:** Finance

**AGENDA ITEM:** Resolution 1262, A Resolution Approving A Water Leak Adjustment Request

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**REQUESTED BOARD ACTION:**

Motion to approve Resolution 1262, approving a water and wastewater leak adjustment request for Ann Grider in the amount of \$383.78.

**SUMMARY:** The City has received notice from Ann Grider, a residential utility billing customer, of a repaired water leak and her request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about 7/19/23, the Utilities Department notified by the resident that there may be a leak at her property. The following day, the water department went to the residence where they determined that there was a leak and the meter was turned off.

Following the month of the July billing cycle, Ann Grider had started the cycle with a read of 3536 and finished the July cycle with a read of 4729, which resulted in consumption of 119,300 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Ann Grider has provided proof of repair/maintenance of the service line leak which caused the high usage during the July billing cycle.

If approved, the leak adjustment would issue a credit of \$383.78 to Ann Grider's utility account.

**PREVIOUS ACTION:**

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

**POLICY OBJECTIVE:**

Click or tap here to enter text.

**FINANCIAL CONSIDERATIONS:**

Reduce utility revenues by \$383.78.

**ATTACHMENTS:**

- |   |                                   |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance                              | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution                  | <input type="checkbox"/> Plans    |
| <input checked="" type="checkbox"/> Staff Report                | <input type="checkbox"/> Minutes  |
| <input checked="" type="checkbox"/> Other: Repair Documentation |                                   |

**RESOLUTION 1262**

**A RESOLUTION APPROVING A WATER AND WASTEWATER  
LEAK ADJUSTMENT REQUEST FOR ANN GRIDER IN THE  
AMOUNT OF \$383.78**

**WHEREAS**, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

**WHEREAS**, Ann Grider, a residential utility billing customer with account 10-000220-00, has notified the City of a water leak and is requesting a leak adjustment; and

**WHEREAS**, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

**WHEREAS**, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$383.78.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF  
THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

A water and wastewater leak adjustment in the amount of \$383.78 shall be credited to account 10-000220-00 of residential utility billing customer Ann Grider.

**PASSED AND ADOPTED** by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 5<sup>th</sup> day of September, 2023.

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Damien Boley, Mayor

ATTEST:

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Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Ann Grider

Utility Service Address: 808 NE 180<sup>th</sup> Street

Utility Account Number: 10-000220-00

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$383.78 at the Board of Alderman meeting on ~~9/4/2023~~ 9/15/23.

I, Ann Grider, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Ann Grider, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Ann M. Grider  
Customer's Signature

8/8/23  
Date



## Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Ann Grider**

Utility Service Address: **808 NE 180th St**

Utility Account Number: **10-000220-00**

### Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

- The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons):           \$9.04            
 Average monthly water usage for this property: **6,933** gallons

- Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons):           \$5.40          

- If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons):           \$7.69            
 Average monthly wastewater usage for this property:           gallons          

Was the leak inside or outside the home: **outside**

Was the wastewater billed winter average or actual usage: **winter average**

### Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
119,300 gallons @ 9.04 per 1,000 gallons =	1078.47
Adjusted Water Bill Amount	
13,866 gallons @ 9.04 per 1,000 gallons =	125.35
+ 105,434 gallons @ 5.4 per 1,000 gallons =	569.34
	694.69
<b>Water Discount =</b>	<b>383.78</b>
Original Wastewater Bill Amount	
0 gallons @ 7.69 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 7.69 per 1,000 gallons =	0.00
<b>Wastewater Discount =</b>	<b>0.00</b>

MONTH 2 (if applicable)	
Original Water Bill Amount	
gallons @ 9.04 per 1,000 gallons =	0.00
Adjusted Water Bill Amount	
0 gallons @ 9.04 per 1,000 gallons =	0.00
+ 0 gallons @ 5.4 per 1,000 gallons =	0.00
	0.00
<b>Water Discount =</b>	<b>0.00</b>
Original Wastewater Bill Amount	
0 gallons @ 7.69 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 7.69 per 1,000 gallons =	0.00
<b>Wastewater Discount =</b>	<b>0.00</b>

**Total Discount = 383.78**

Tuesday, August 8, 2023

To whom it may concern:

I discovered a water leak while mowing on Wednesday, July 19th. I called the City of Smithville City Hall at 10:25 a.m. to report and ask for water department to come and assess. Was confirmed that we did have a leak, so water at main was shut off at that time. The leak occurred about 100 feet from the water main at the road. Our water line runs about 800 feet to the house, so leak was not readily noticeable until we were mowing 700 feet from the house. Hampton Plumbing was able to come right away and get this fixed the morning of Thursday, the 20th. Water was shut off until fixed and Hampton Plumbing turned water back on at that time.

Attached please find pictures of the cracked pipe and the hole after fixing. Also attached is the paid receipt for the work done by Hampton Plumbing and our July water bill. I was told by Liz at city hall yesterday, August the 7th, to go ahead and pay \$100 for this bill, which is our summer average and this would avoid our water being disconnected while someone considers adjusting our bill.

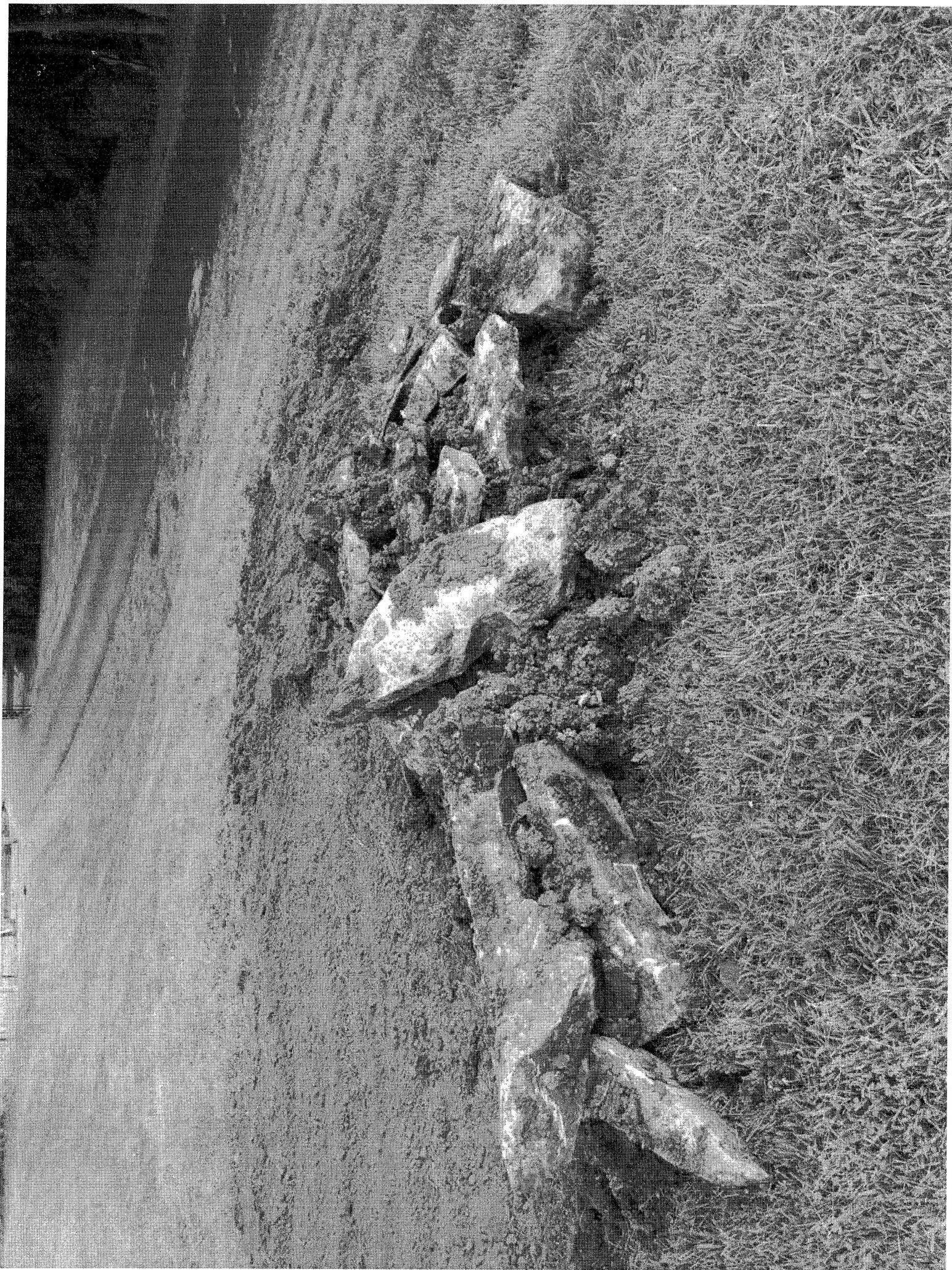
Thank you for your consideration in adjusting our water bill down from the amount billed for the term during the leak.

I look forward to hearing from someone as to what is decided.

Ann Grider  
1-816-809-8620  
808 NE 180th Street  
Smithville MO 64089







# HAMPTON PLUMBING, INC.

P.O. Box 552, Kearney, MO 64060  
Office 816-628-5069 Fax 816-628-6096  
Info@HamptonPlumbing.Net  
www.hamptonplumbing.net

**PAID**  
08/07/2023

**Bill to:**  
Ann Grider  
808 NE 180th Street  
Smithville, Mo. 64089

**Date** 8/7/2023  
**Invoice #** 32114

**Due Date** 8/7/2023  
**Class** 808 NE 180th Street

Description	Amount
Bill to dig up and repair leak in poly water line. Had to dig up water line to see what size and type of pipe it was. Came back to supply house to get what was needed to repair.	
Material:	187.00
Labor:	600.00

**Total** \$787.00  
**Balance Due** \$0.00

Thank you we appreciate your business

NOTICE TO OWNER  
FAILURE OF THE CONTRACTOR TO PAY THOSE PERSONS SUPPLYING MATERIAL OR SERVICES TO COMPLETE THIS CONTRACT CAN RESULT IN THE FILING OF A MECHANIC'S LIEN ON THE PROPERTY WHICH IS THE SUBJECT OF THIS CONTRACT PURSUANT TO CHAPTER 429, RSMO. TO AVOID THIS RESULT YOU MAY ASK THIS CONTRACTOR FOR "LIEN WAIVERS" FROM ALL PERSONS SUPPLYING MATERIALS OR SERVICES FOR THE WORK DESCRIBED IN THIS CONTRACT. FAILURE TO SECURE LIEN WAIVERS MAY RESULT IN THE OWNER PAYING FOR LABOR AND MATERIALS TWICE.

1.5% per month (18% annual) finance charge will be added to all delinquent invoices



107 W Main St - Smithville, MO 64089  
816-532-3897

<b>Account Number</b>	<b>Amount Due</b>
10-000220-00	\$1,121.89
<b>Due Date</b>	<b>After Due Date Pay</b>
08/16/2023	1,234.08
<b>Service Address</b>	
808 NE 180TH ST	

There will be a charge on all returned checks.  
Please return this portion with your payment.



010198



ANN M GRIDER  
808 NE 180TH ST  
SMITHVILLE MO 64089-8745

2152

**REMIT PAYMENT TO:**

CITY OF SMITHVILLE  
107 W Main St  
Smithville, MO 64089-9384

Please return this portion with your payment.

**CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS**

Name		Service Address		Account Number		
ANN M GRIDER		808 NE 180TH ST		10-000220-00		
Status	From	Service Dates To	# Days	Bill Date	Penalty Date	Due Date
ACTIVE	06/25/2023	07/25/2023	30	07/31/2023	08/22/2023	08/16/2023
PREVIOUS BALANCE						\$110.25
PAYMENTS						-\$110.25
ADJUSTMENTS						\$0.00
PENALTIES						\$0.00
<b>PAST DUE AMOUNT</b>						<b>\$0.00</b>
CURRENT		PREVIOUS				
DATE	READING	DATE	READING	USAGE		
07/25/2023	4729	06/25/2023	3536	119300		
WATER						\$1,091.25
STATE FEES						\$0.44
TRASH						\$19.29
SALES TAX						\$10.91
<b>AMOUNT DUE</b>						<b>\$1,121.89</b>
AMOUNT DUE AFTER 08/16/2023						1,234.08

PREVIOUS BALANCE MUST BE RECEIVED BY 8AM ON AUG 21ST TO  
AVOID DISCONNECTION OF SERVICE.  
CURRENT BILL TOTAL MUST BE RECEIVED BY 8AM ON SEPT 20TH TO  
AVOID DISCONNECTION OF SERVICE. NOT RESPONSIBLE FOR MAIL DEL

THE CURRENT CCR IS AVAILABLE AT  
[WWW.DNR.MO.GOV/CCR/MO1010748.PDF](http://WWW.DNR.MO.GOV/CCR/MO1010748.PDF)

*8/7/23 9:30 Disc. fixed bring dvd. 7/19 7/20 documentation + pics approval refer. for adj.*



107 W Main St • Smithville, MO 64089  
816-532-3897

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010198



ANN M GRIDER  
808 NE 180TH ST  
SMITHVILLE MO 64089-8745

2152

**REMIT PAYMENT TO:**  
CITY OF SMITHVILLE  
107 W Main St  
Smithville, MO 64089-9384

Please return this portion with your payment.

Ann M. Grider  
Stephen G. Grider  
808 NE 180th Street  
Smithville, MO 64089

2473  
80-1788/1012

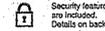
8/8 20 23

Pay to the  
Order of

Smithville Water

\$ 100.00

One hundred & 00/100 Dollars



Platte Valley Bank of Missouri  
PO Box 1250  
2400 Prairie View Rd.  
Platte City MO 64079

For

10-000220-00

Ann M Grider

⑆101217886⑆ 2473⑈8208259⑈

SERENE